

# UCSF Operational Excellence Savings Report - Q2 2011-12

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## Total Savings

- Control Point efforts saved approximately \$42.3 million through December 31, 2011
- UCSF appears to have achieved 98% of its 2011-12 savings goal of \$43.1m
- Reported savings include \$15.3M of "OE Other" from unit- and control-point-based initiatives

## Issues

- Total reported savings for 2011-12 do not yet reflect all new costs for OE services
- Units need to build in new costs for PreAward and HR shared services to show net savings
- Though the campus shows overall savings, actual results by unit may vary substantially
- If a unit was underresourced to begin with, OE activity may result in increased total cost

## Data Validation

- OE savings and costs are self-reported by campus units and are reviewed by control points
- OE efforts are not coded into campus financial systems and are therefore not easily verified
- Central staff have performed data spot checks to confirm the general report findings

## Next Report

- Control Points should submit updates for Q3 2011-12 by April 30, 2012
- Reports should include costs and savings information through March 30, 2012
- Shared service center costs should be reported by customers, not by central service centers